

Hello to our wonderful patients,

We hope this e-mail finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. We are back to help address your oral health needs! While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and our team safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and ourselves. Please be patient with us as we implement some of these new protocols for your safety.

For example:

- We ask that you wear a mask to your appointments. We will provide one to you if you do not have one.
- We ask that you do not bring others to your appointment unless necessary. Anyone accompanying you to your appointment must also wear a mask in the office.
- Our office will communicate with you to ask some screening questions. We ask if you are experiencing any symptoms or have any doubts about coming in for your appointment, please let us know and we will be happy to reschedule your appointment as needed. We will also be taking your temperature prior to every appointment.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- We will have you perform a pre-procedure oral rinse to help reduce spread of oral bacteria.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

To make an appointment, please call our office at (214) 373-9903. Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. Barnett, Amanda, Jocelyn, and Fernanda